Merchant Information

* [Overview](https://www.ecocash.co.zw/about/agents)
* [Agent Requirements](https://www.ecocash.co.zw/about/agents#agent-requirements)
* [Benefits](https://www.ecocash.co.zw/about/agents#benefits)
* [Agent Locations](https://www.ecocash.co.zw/about/agents/locations)

**WHAT IS AN ONEMONEY MERCHANT?**

An OneMoney Merchant is any organisation (for profit/non-profit) that receives payments for goods or services offered through the OneMoney platform. A Merchant usually deals with over the counter sales.

**HOW DO I BECOME AN ONEMONEY MERCHANT?**

Simply download a Merchant application form or visit your nearest NetOne shop. Once the form is complete and all requirements ready, contact the OneMoney department for vetting and contracts.

For more information on ‘How to become a Merchant’, email  customercare@netone.co.zw or contact the customer help line on 121

 **How does a Merchant withdraw their money from their Merchant wallet?**

1. The merchant can approach any OneMoney Agent to cash out from their e–wallets
2. Corporates can issue an instruction to NetOne to make a transfer to their bank account

**Benefits of OneMoney Merchants to Customers**

* Increased convenience
* Increased security – customers’ funds are safe and secure in their OneMoney wallets
* It eliminates the challenges of getting change

**Benefits of Being an OneMoney Merchant**

* Increased sales and improves customer satisfaction by allowing customers to choose their preferred form of payment.
* It can increase the Merchant’s customer base
* Increased security
* Avoids the risk and inconvenience of having large sums of cash
* There are no service charges
* Ability to exchange value with other OneMoney merchants.

**Download form**

Merchant Application form

**Merchant Tariffs**

| **BANDS** |
| --- |
| **LOWER VALUE ($)** | **UPPER VALUE ($)** | **TARIFF** |
| 0.1 | 1 | 0.02 |
| 1.01 | 5.00 | 0.18 |
| 5.01 | 10.00 | 0.36 |
| 10.01 | 15.00 | 0.55 |
| 15.01 | 20.00 | 0.80 |
| 20.01 | 30.00 | 1.18 |
| 30.01 | 40.00 | 1.74 |
| 40.01 | 50.00 | 2.14 |
| 50.01 | 60.00 | 2.54 |
| 60.01 | 75.00 | 2.60 |
| 75.01 | 100.00 | 3.02 |
| 100.01 | 200.00 | 3.15 |
| 200.01 | 300.00 | 3.12 |
| 300.1 | 400.00 | 4.03 |
| 400.01 | 500.00 | 4.86 |
| 500.01 | 600.00 | 1.3% |
| 600.01 | 700.00 | 1.3% |
| 700.01 | 800.00 | 1.3% |
| 800.01 | 900.00 | 1.3% |
| 900.01 | 1000.00 | 1.3% |
| 10000.01 | 3000.00 | 1.3% |